The Chappelle Gardens Social House Rules & Regulations

The Chappelle Gardens Residents Association (CGRA) will strive to enhance the enjoyment of members' lives and promote community spirit by offering amenities, facilities and programs for members' benefits in a financially responsible manner.

The CGRA Amenities are for the exclusive use of Members of the Chappelle Gardens Residents Association and their guests. Until the community has reached a self- sustainable level, this rule will be relaxed to allow outside residents to register for programs and rent space in The Social House. A non-resident fee will be added to the cost of any registered programs and rental bookings.

All members and guests are permitted the use of The Social House facility and park Amenities at their own risk and subject to the following rules and regulations.

MEMBERSHIP

- CGRA fees are due January 1st of every year.
- A "Member" is defined in the Articles of Association of the CGRA.
- All members must present their membership card at the front desk to gain entrance to the park and facility. Access may be denied without your membership card.
- Members accessing the CGRA Amenities must present their membership card for inspection upon request of the CGRA staff.
- Membership cards are not transferable.
- Lending your membership card to another person is prohibited and will result in a temporary suspension of membership privileges as determined by CGRA.

ISSUANCE OF MEMBERSHIP CARDS

- If you are the registered owner of the property, bring a copy of your Certificate of Title to the main office along with a piece of Government issued picture ID. The Certificate of Title may also be received by way of email. Certificate of Titles are not kept on file at The SOCIAL HOUSE. Any Certificate of Title emailed will be shredded after being reviewed.
- Members must reside in the Chappelle Gardens home to be eligible for a membership card. All members must provide proof of residency in order to obtain a card.
- Renters – the homeowner may transfer their privileges to the renters. Owners OR renters (not both) may have park/facility access. If the owners wish to transfer their privileges to the renters, a tenant transfer form must be completed and returned to The SOCIAL HOUSE main office. If owners would like communication from the CGRA (invoices, AGM notices, etc.) sent to a different email address, please inform the main office.
- Unmarried children, boarders, and nannies who are 18 years of age or older will be issued cards when they supply proof that they live at that address.
- Membership cards are eligible to be renewed every three (3) years free of charge, at the members' request. If a membership card is lost, residents will be charged a $10.00 fee for replacement.

- Children under 12 will not be issued cards and are only allowed to use the facilities when accompanied by an adult.
- Membership cards remain the property of CGRA. CGRA reserves the right to suspend or revoke membership privileges, deny access to amenities, and seize membership cards where a Member, Family Member, tenant, or guest, violates these Rules and Regulations, engages in inappropriate, unsafe, abusive, threatening, harassing, disruptive, or unlawful conduct, causes damage to CGRA property, or otherwise interferes with the safe use and enjoyment of the amenities by others. Suspensions may be imposed for such period and on such terms as determined by the CGRA in its sole discretion.

GUESTS OF MEMBERS

- Adult members are permitted up to 6 guests per household per day.
    - Members' children 12 to 17 years of age are permitted up to 2 guests either own age or older.
    - Members' children under 12 may come with a designated adult (such as a grandparent or nanny I.E. Nanny clause) that is not a member, provided CGRA is informed of the name of the individual prior to the visit. Members' children may not bring in additional guests outside of the designated adult for that visit.
- Guests will not be admitted to the park until the Member has entered the facility.
- Members must always be present in the park while their guests are using the facility.
- Residents eligible for membership cannot be signed in as guests.

GENERAL RULES

- CGRA is committed to providing a safe, respectful, and welcoming environment for all Members, guests, volunteers, and staff. Behaviour that is abusive, threatening, harassing, discriminatory, disruptive, intimidating, unsafe, or otherwise inappropriate will not be tolerated and may result in immediate removal from the premises and suspension or revocation of amenity access privileges.
- Use of the CGRA Park and facilities at your own risk.
- The Chappelle Gardens Residents Association does not provide supervision. Guardians are responsible for their children under the age of twelve (12) at all times.
- No person shall at any time have or take on the Chappelle Gardens Amenities which are owned by the Association, whether or not those Amenities are on public or private lands:
    - any glass bottles;
    - any other glass product;
    - any intoxicating liquor (except in specifically designated areas as determined by the Association), drug or similar substance;
    - any animal (except in designated areas);
    - any bicycle, skateboard, scooter, rollerblades, or other vehicle (except in designated areas);
    - any open fire (except in specifically designated sites).

- Anyone found damaging or vandalizing CGRA property may be required to make full restitution to the CGRA.
- Shoes are required to me worn while using the playground.

SPLASH PARK

- Everyone must exit the Waterpark immediately when potentially hazardous conditions exist, such as lightning, high winds, and storms.
- Infants must wear a diaper (swim diaper is preferred)
- No food, drink, garbage, etc. is allowed in the Splash Park.
- The Splash Park will be used as for skating in the winter and is called the Pleasure Rink.

HOCKEY RINK/PLEASURE RINK ICE SURFACE

- No one is permitted on the ice when resurfacing is in progress.
- Hockey sticks and pucks are only permitted on the Hockey Rink ice surface, not the Pleasure Rink.
- It is strongly recommended that a CSA approved helmet be worn while on any ice surfaces.

EQUIPMENT RENTALS

- Members wishing to sign out equipment must leave their Chappelle Gardens membership card at the main office.
- All equipment must be returned prior to closing.
- Any equipment that is damaged or unsafe should be returned to the main office immediately.

SMOKING

- The entire site, including both the facility and the park, is non-smoking.

ANY VIOLATION OF THE ABOVE POLICIES MAY RESULT IN:

One or more of the following actions, as determined by Chappelle Gardens Residents Association Management:

- Verbal or written warning;
- Immediate removal from the facility or amenities;
- Temporary suspension of membership and amenity access privileges;
- Revocation of guest privileges;
- Recovery of costs associated with property damage or misconduct; and/or
- Long-term or permanent suspension of amenity access privileges in cases of serious or repeated violations.

The severity and duration of any suspension shall be determined by the CGRA, having regard to the nature of the conduct, the safety of others, and any history of previous violations.

PLEASE REMEMBER:

In all matters, whether or not specifically covered herein, courtesy and common sense shall prevail. Staff is not provided for supervising or babysitting. Play safe and be respectful of the park and other members in the park. Members are encouraged to approach staff members with any questions or concerns they may have. We will do our best to accommodate you.